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Tuesday, November 17, 2020



CITY HALL RETURNS TO VIRTUAL SERVICES ONLY DUE TO ORANGE COUNTY'S MOVE BACK TO PURPLE TIER

Effective tomorrow, Wednesday, November 18, Garden Grove City Hall and other City facilities will revert back to online, telephone, email, mail, and by-appointment services only, according to Garden Grove City Manager Scott Stiles. No walk-in services will be available. The change is in response to Governor Newsom's recent decision to move Orange County, and most of California, back to the most restrictive Purple tier of the state's coronavirus tracking system.

"California is experiencing an alarming resurgence of coronavirus cases and Garden Grove is taking immediate action to reduce those numbers at home. Now is a critical time for all of us to work together to protect our community's health, preserve jobs, and support our local businesses," said Garden Grove Mayor Steve Jones.

Water bill payments can be made online at ggcity.org/water; over the phone at (888) 867-2992, mailed to Garden Grove City Hall at 11222 Acacia Parkway, Garden Grove 92840, or non-cash payments may be placed in the drop-off box located in front of Garden Grove City Hall.

Limited in-person appointments will be available for building and planning services in addition to online, phone, and email. All other City services, including business licenses, code enforcement, engineering, water, and recreation will be available only by online, phone, and email.

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City Hall Returns to Virtual Services Only
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For a complete listing of modified City services and information, visit ggcity.org/modified-services, or the City's coronavirus page at ggcity.org/coronavirus, or call (714) 741-5187.

The Garden Grove Police Department's front lobby will also be closed to all walk-in visitors. All non-emergency police business will be conducted by appointment only. For appointments or information, please call the police department's non-emergency phone number at (714) 741-5704. Dial 9-1-1 for emergency calls only.

The Winter in the Grove event on Saturday, December 5, and the Senior Movie in the Park(ing) Lot event on Thursday, December 10 will continue as scheduled.

Stay informed of City news and updates by visiting the City's website at ggcity.org or by following the City on Facebook @GardenGroveCityHall or Twitter @CityGardenGrove.

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